

## Module 3

# Soft Skills Transformation for Successful Banking Professionals

Programme Code: HRBT00P25053

26 May 2025 (Monday)  
10:00am – 1:00pm


**3  
HOURS**

HKIB ECF SFC  
CPD CPD CPT

## Programme Outline

- Relationship Management – Cultivating strong networking skills to connect with people from diverse cultural backgrounds and facilitate better relationship building.
- Communication Skills - making effective communication and delivering impactful presentations to engage stakeholders for better business outcomes.
- Creativity – Fostering creativity a high-demand quality for Banking Professionals, enabling them to stay competitive and capture potential business opportunities.
- Adaptability – Developing the ability to embrace agility and resilience in dealing with changes in various situations.

## Speaker Introduction

- Speaker was a seasoned Global Relationship Manager with extensive experience in corporate and commercial banking sectors. She provided financing and diverse banking solutions to customers spanning across various industries.
- She is a Founder and Director of a consultancy and is passionate about delivering comprehensive wellness and development solutions to corporates and working professionals as well as to students and organizations such as schools and NGOs.
- Speaker actively contributes to the community as Corporate Wellness Consultant, Transformational Coach, Soft Skills Trainer, LEGO® SERIOUS PLAY® Methods Facilitator, Aromatherapist, Stretching Instructor, UNSDGs Teacher, Mentor in various organisations. She holds a Bachelor of Commerce and an MBA.



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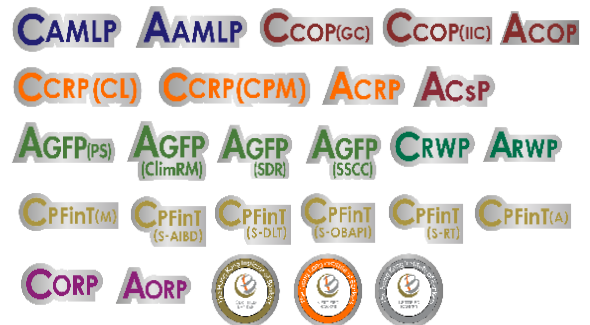
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<https://www.hkib.org/page/121>

## Target Audiences

1. Banking Practitioners
2. New Managers and Team Leaders or Individuals who would like to elevate their essential soft skills, including leadership skills
3. HKIB Professional Qualification Holders :



## Programme Delivery

Virtual Classroom (Zoom)  
Cantonese

## Application DEADLINE

19 May 2025 (Monday)

**PRICE  
LIST**

Price

Individual  
Member  
HKD

HKD990

Staff of  
Corporate  
Member  
HKD

HKD990

Non-  
Member  
HKD

HKD1,100